

Access Advisory Committee to the MBTA

Membership Meeting

1:00 PM to 3:00 PM

Conference Room 2 and 3, 10 Park Plaza, Boston

Wednesday, November 15, 2017

Please note: AACT meetings are public and open to all. They are conducted in compliance with the Commonwealth of Massachusetts Open Meeting Law, M.G.L. c.30A, §§ 18-25 (effective July 1, 2010).

This information is subject to change.

AGENDA

1:00 PM Call to Order

Introductions/Review of Agenda

Approval of Meeting Minutes

October 25, 2017

1:15 PM Chairman's Report

1:25 PM Guest: Diogo Lousa

Manager of Transportation Innovation
UBER and LYFT Taxi Pilots

1:40 PM MBTA Reports

- Department of System-Wide Accessibility
Rob Sampson, Manager
- Office for Transportation Access
Mike Hulak, Manager
Paratransit Contract Operations
- MBTA Transit Police Department
Dana Nye, Community Outreach

2:00 PM BREAK

2:10 PM MBTA Vendor Reports

- Keolis Commuter Services
Elizabeth Hickey, Manager
Diversity, Inclusion, & Title VI
- Greater Lynn Senior Services
Steve Epps, Director of Transportation
- National Express Transportation
Victor Herrera, General Manager
- Veteran Transportation Services
Kevin MacDonald, Project Manager
- Global Contact Services
Ray Croteau, General Manager

2:40 PM Open Discussion

2:55 PM Old/New Business/ and Announcements

3:00 PM Meeting Adjourn

The AACT meeting locations are accessible to people with disabilities and via public transportation. Assistive listening devices are available at the meeting site. Every effort will be made to provide other accommodations, such as materials in accessible formats or languages, or interpreters in American Sign Language upon advance request of 15 days. Please contact the AACT Coordinator at 857.702.3658 (voice), 617.570.9193 (TTY), 617.570.9192 (fax), or AACT@ctps.org.

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